

**LONDON PLUS CREDIT UNION LTD**

**Firm Reference No 473340**

**Registered No IP00739C**

**DIRECTORS REPORT AND  
FINANCIAL STATEMENTS**

**FOR THE YEAR ENDED**

**30 SEPTEMBER 2023**

**LONDON PLUS CREDIT UNION LTD**

**ADMINISTRATIVE INFORMATION**

<b>Directors</b>	Vincent Thomas John Barry Alex Noonoo Jill Cook Anna Catt Jutta Byers David Pye Martin Richards Michael Biemann
<b>Secretary</b>	Jill Cook
<b>Society Registration Number</b>	IP00739C
<b>Financial Conduct Authority Registration Number</b>	473340
<b>Registered Office</b>	274 North End Road Fulham London SW6 1NJ
<b>Auditors</b>	Lindley Adams Limited Chartered Accountants and Statutory Auditors 28, Prescott Street Halifax, HX1 2LG
<b>Bankers</b>	The Co-operative Bank Plc PO Box 250 Skelmersdale WN8 6WT  Cambridge & Counties Bank Limited Charnwood Court, New Walk Leicester LE1 6TE  Nationwide Building Society Nationwide House Pipers Way Swindon SN38 1NW

**LONDON PLUS CREDIT UNION LTD**

**ADMINISTRATIVE INFORMATION**

**Bankers (Continued)**

Aldermore Bank Plc  
1<sup>st</sup> Floor, Block B  
Western House, Lynch Wood  
Peterborough  
PE2 6FZ

Arbuthnot Latham  
Arbuthnot House  
7 Wilson Street  
London  
EC2M 2SN

Clydesdale Bank  
30 St Vincent Place  
Glasgow  
G1 2HL

Santander UK Plc  
2-3 Triton Square, Regent's Place  
London  
NW1 3AN

Hampshire Trust Bank  
131 Finsbury Pavement  
London  
EC2 1NT

**LONDON PLUS CREDIT UNION LTD**

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**LONDON PLUS CREDIT UNION LTD****DIRECTORS' REPORT  
FOR THE YEAR ENDED 30 SEPTEMBER 2023**

The Directors present their report and the financial statements for the year ended 30 September 2023.

**Principal activity and Business Review**

The principal activities of the Credit Union are the promotion and encouragement of regular saving and prudent borrowing by its members, as defined in the Credit Unions Act 1979.

**Results and Dividends**

The surplus for the year, after taxation, amounted to £21,784 (2022 - £25,298). There were 5,718 (2022 - 5,618) adult members with 2,035 (2022 - 2,052) members holding loans with London Plus Credit Union (the "Credit Union").

The Directors recommend the payment of a 0.25% dividend for the year 2022/23. This will be voted upon at the Annual General Meeting in February 2024.

**Directors**

The directors who served during the year are as stated below:

Vincent Thomas  
John Barry  
Alex Noonoo  
Laura Cooke - resigned June 2023  
Jill Cook  
Mathew Tucker - resigned February 2023  
Anna Catt  
Alison McMillan-Puri - resigned February 2023  
Jutta Byers  
David Pye  
Martin Richards  
Michael Biemann - appointed April 2023

**Financial risk management objectives and policies**

The main financial risks arising from the Credit Union's activities are credit risk, liquidity risk and interest-rate risk. Among other factors, the Credit Union considers interest rates when deciding on the dividend rates. The Board reviews and agrees policies for managing each of these risks and these are summarised below:

- Credit Risk: All loan applications are assessed with reference to the Credit Union's lending policy. Changes to policy are approved by the Board.
- Interest Rate Risk: The main interest rate risk arises from differences between interest rate exposures on assets and on liabilities that form an integral part of the Credit Union's operations. The Credit Union considers interest rates, among other factors, when deciding on the dividend rates to propose on share accounts.
- Liquidity Risk: The Credit Union's policy is to maintain sufficient funds in a liquid form at all times to ensure that the Credit Union can meet its liabilities as they fall due. The objective of liquidity is to help smooth mismatches between maturing assets and liabilities and to provide a degree of protection against any unexpected developments that may arise.

These areas are outlined in greater detail in section 15 of the Notes to the Financial Statements.

**Statement of Directors' Responsibilities**

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations.

Credit Union legislation requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice, including FRS 102 "The Financial Reporting Standard applicable in the UK and Ireland" (United Kingdom Accounting Standards and applicable law). Under Credit Union legislation the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Credit Union and of the surplus or deficit of the Credit Union for that year. In preparing these financial statements, the directors are required to:

- Select suitable accounting policies and apply them consistently;
- Make judgements and accounting estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Credit Union will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Credit Union's transactions and disclose with reasonable accuracy at any time the financial position of the Credit Union and enable them to ensure that the financial statements comply with the Co-operative and Community Benefit Societies Act 2014 and with the Credit Union Act 1979. They are also responsible for safeguarding the assets of the Credit Union and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the directors are aware:

- There is no relevant audit information (information needed by the Credit Union's auditors in connection with preparing their report) of which the Credit Union's auditors are unaware, and
- The directors have taken all the steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the Credit Union's auditors are aware of that information.

This report was approved by the Board on ..... and signed on its behalf by:

Name of Director 1: \_\_\_\_\_

Signature \_\_\_\_\_

Name of Director 2: \_\_\_\_\_

Signature \_\_\_\_\_

## REPORT OF THE INDEPENDENT AUDITOR TO LONDON PLUS CREDIT UNION LTD

### OPINION

We have audited the financial statements of London Plus Credit Union Limited (the 'credit union') for the year ended 30 September 2023 which comprise revenue account, balance sheet, statement of changes to retained earnings, cash flow statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the credit union's affairs as at 30 September 2023 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Co-operative and Community Benefit Societies Act 2014 and the Credit Unions Act 1979.

### BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the credit union in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and the provisions available for small entities, in the circumstances as set out in note 20 to the financial statements, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### CONCLUSIONS RELATING TO GOING CONCERN

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the credit union's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

### OTHER INFORMATION

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Board is responsible for the other information.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information; we are required to report that fact.

We have nothing to report in this regard.

### MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Co-operative and Community Benefit Societies Act 2014 requires us to report to you if, in our opinion:

- a satisfactory system of control over transactions has not been maintained;
- the financial statements are not in agreement with the books of account; or
- we have not received all the information and explanations we require for our audit.

### RESPONSIBILITIES OF THE BOARD

As explained more fully in the Statement of Directors' responsibilities set out on page 2, the Board is responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board is responsible for assessing the Credit Union's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board either intend to liquidate the Credit Union or to cease operations, or have no realistic alternative but to do so.

## AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, and instances of non-compliance with laws and regulations. We design procedures based on assessed risk and in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We obtained an understanding of the legal and regulatory frameworks that are applicable to the credit union and determined that the following were most relevant: FRS 102, Co-operative and Community Benefit Societies Act 2014 and the Credit Unions Act 1979. Our approach to identifying and assessing the risks of material misstatement in respect of irregularities. Including fraud and non-compliance with laws and regulations, was as follows:

- the engagement partner ensured the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations irrespective of the size of amounts involved;
- we enquired of management the systems and controls the credit union has in place, the areas of the financial statements that are mostly susceptible to the risks of irregularities and fraud (which we outline below) and whether there was any known, suspected or alleged fraud;
- we identified the laws and regulations applicable to the credit union through discussions with senior management;
- identified laws and regulations were communicated within the audit team who remained alert to instances of non-compliance throughout the audit.

We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including override of controls) and addressed the risk through:

- making enquiries of those charged with governance as to their knowledge of actual, suspected and alleged instances of fraud;
- considering the internal controls in place to mitigate the risks of fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed our audit procedures which included, but were not limited to:

- reviewing the financial statements disclosures and determining whether accounting policies have been appropriately applied;
- obtaining third party confirmation of bank balances, members shares and members loans;
- reviewing the minutes of meetings of those charged with governance;
- reviewing relating party transactions of those charged with governance and determining whether the information provided is complete and appropriately disclosed in the financial statements;
- reviewing correspondence from professional advisors and regulators;
- reviewing and testing the internal controls in place for loans and savings and determining whether controls have been appropriately applied;
- reviewing and testing of revenue recognition processes and determining completeness of income;
- checking expenses are bona fide transactions of the credit union, and;
- reviewing post balance sheet and subsequent events, both financial and non-financial, that have occurred in the period between the financial year end and the signing of the audit report.

There is a risk that we will not detect all irregularities, including fraud, because of the inherent limitations of an audit, including those leading to a material misstatement in the financial statements of non-compliance with regulations. The areas in the financial statements that are most susceptible to fraud are Loans and Advances to Members and Subscribed Capital. We have investigated in particular where there is:

- Inadequate internal controls, resulting from: management override, lack of oversight, segregation in duties or supervisory controls;
- Inadequate record keeping, resulting from: lack of complete and timely reconciliations of bank or cash or a lack of timely and appropriate documentation of transactions;
- Evidence of past or suspected fraud in the credit union;
- A high turnover of senior management or key staff;
- High volumes of cash being handled and processed;

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditor's report.

## USE OF OUR REPORT

This report is made solely to the credit union, in accordance with section 87 of the Co-operative and Community Benefit Societies Act 2014. Our audit work has been undertaken so that we might state to the credit union those matters we are required to state to it in a Report of the auditor's and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the credit union, for our audit work, for this report, or for the opinions we have formed.

.....  
**Lindley Adams Limited**  
**Chartered Accountants and Statutory Auditors**  
**28 Prescott Street,**  
**Halifax, HX1 2LG**

Date.....



## LONDON PLUS CREDIT UNION LIMITED

Revenue Account for the year ended 30 September 2023

	Note	2023 £	2022 £
Loan Interest receivable and similar income	4	433,679	402,913
Interest payable	5	<u>(6,551)</u>	<u>(3,616)</u>
<b>Net interest income</b>		<b>427,128</b>	<b>399,297</b>
Fees and commissions receivable	6	30,368	30,720
Fees and commissions payable		<u>(9,871)</u>	<u>(13,453)</u>
<b>Net fees and commissions receivable</b>		<b>20,497</b>	<b>17,267</b>
Other income	7	22,084	23,070
Administrative expenses	8a	(341,357)	(320,667)
Depreciation and amortisation	11	(7,146)	(7,251)
Other operating expenses	8b	(56,822)	(46,162)
Impairment losses on loans to members	12e	(33,972)	(38,303)
<b>Surplus Before Taxation</b>		<b>30,412</b>	<b>27,251</b>
Taxation	10b	(8,628)	(1,953)
<b>Surplus for the Financial Year</b>		<b>21,784</b>	<b>25,298</b>
Other comprehensive income		0	0
<b>Total comprehensive income</b>		<b>21,784</b>	<b>25,298</b>

Note: There is no comprehensive income other than those included on the Revenue Account.

## LONDON PLUS CREDIT UNION LIMITED

Balance Sheet as at 30 September 2023

	Note	2023 £	2022 £
<b>ASSETS</b>			
Loans and advances to banks	16	<u>2,182,347</u>	<u>2,260,836</u>
Loans and advances to members	12	1,452,683	1,312,922
Tangible fixed assets	11	2,464	5,914
Prepayments and accrued income		33,650	19,707
<b>Total assets</b>		<b><u>3,671,144</u></b>	<b><u>3,599,379</u></b>
<b>LIABILITIES</b>			
Subscribed capital - repayable on demand	13	3,313,952	3,266,015
Other payables	14	<u>68,845</u>	<u>66,801</u>
		3,382,797	3,332,816
Retained earnings		288,347	266,563
<b>Total liabilities</b>		<b><u>3,671,144</u></b>	<b><u>3,599,379</u></b>

The financial statements were approved, and authorised for issue by the board on \_\_\_\_\_ and signed on its behalf by:

\_\_\_\_\_  
Director

\_\_\_\_\_  
Director

\_\_\_\_\_  
Secretary

## LONDON PLUS CREDIT UNION LIMITED

## Statement of Changes in Retained Earnings for the year ended 30 September 2023

	2023	2022
	£	£
As at 1 October 2022	266,563	241,265
Total comprehensive income for the year	<u>21,784</u>	<u>25,298</u>
<b>As at 30 September 2023</b>	<b><u>288,347</u></b>	<b><u>266,563</u></b>

## Movement in reserves

	Retained earnings		Other capital reserves	Total
	General reserve	Other reserve	Lloyds Capital reserve	
As at 1 October 2022	99,200	129,863	37,500	<b>266,563</b>
Surplus for year	4,358	17,426	0	<b>21,784</b>
Other movements	0	0	0	<b>0</b>
<b>As at 30 September 2023</b>	<b><u>103,558</u></b>	<b><u>147,289</u></b>	<b><u>37,500</u></b>	<b><u>288,347</u></b>

## LONDON PLUS CREDIT UNION LIMITED

## Cash flow statement for the year ended 30 September 2023

	Note	2023	2022
		£	£
<b>Cash Flows from operating activities</b>			
Surplus Before Taxation		30,412	27,251
Adjustments for non-cash items			
Depreciation	11	7,146	7,251
Impairment losses	12e	35,072	39,817
		<u>42,218</u>	<u>47,068</u>
Movements in:			
Prepayments and accrued income		(13,943)	(1,099)
Other payables		2,044	(7,724)
		<u>(11,899)</u>	<u>(8,823)</u>
<b>Cash flows from changes in operative assets and liabilities</b>			
Cash inflow from subscribed capital	13	(7,468,247)	7,195,233
Cash outflow from repaid capital	13	7,516,184	(7,008,671)
New loans to members	12a	(1,946,695)	(1,762,824)
Repayment of loans by members	12a	1,771,862	1,700,694
		<u>(126,896)</u>	<u>124,432</u>
Taxation paid		(8,628)	(1,953)
<b>Net Cash flows from operating activities</b>		<u>(74,793)</u>	<u>187,975</u>
<b>Cash flows from investing activities</b>			
Purchase of property, plant and equipment	11	(3,696)	0
Net cash flow from managing liquid deposits	16	141,447	100,591
		<u>137,751</u>	<u>100,591</u>
<b>Net increase in cash and cash equivalents</b>		<u>62,958</u>	<u>288,566</u>
Cash and cash equivalents at beginning of year		1,702,923	1,414,357
<b>Cash and cash equivalents at end of year</b>	16	<u>1,765,881</u>	<u>1,702,923</u>

## LONDON PLUS CREDIT UNION LIMITED

Notes to the Financial Statements for the year ended 30 September 2023

**1 Legal and regulatory framework**

The Credit Union is a society established under the Co-operative and Community Benefit Societies Act 2014, whose principal activity is to operate as a Credit Union, within the meaning of the Credit Unions Act 1979. The Credit Union has registered with the Financial Conduct Authority and is regulated by the Prudential Regulation Authority under the provisions of the Financial Services and Markets Act 2000.

In accordance with the regulatory environment for credit unions, deposits from members can be made by subscription for redeemable shares, deferred shares and interest - bearing shares. At present the Credit Union has only issued redeemable shares.

**2 Accounting policies****Basis of preparation**

These financial statements have been prepared in accordance with FRS 102 - the Financial Reporting Standard applicable in the UK and Ireland.

The financial statements are prepared on the historical cost basis.

**Going Concern**

The directors of the Credit Union believe that it is appropriate to prepare the financial statements on the going concern basis. In accordance with PRA Rulebook Guidelines outlined in Section 8.5 (1), the Credit Union must maintain a minimum Capital-To-Total assets ratio of 3%.

	<b>2023</b>	<b>2022</b>
The relevant ratios are:-	7.85%	7.41%

**Income**

Loan interest receivable and similar income: Interest from both, loans to members and bank deposits (i.e. cash and cash equivalents held on deposit with other financial institutions) is recognised using the effective interest method, and is calculated and accrued on a daily basis. Exempt interest on members loans is not recognised.

Fees and commissions receivable: Fees and charges either arise in connection with a specific transaction, or accrue evenly over the year. Income relating to individual transactions is recognised when the transaction is completed.

Other income: Other income is recognised either evenly over the period to which it relates or when the transaction is complete.

**Taxation**

The tax charge for the year reflects current tax payable. Current tax is the expected corporation tax payable for the year, using tax rates in force for the year. The Credit Union is not liable to corporation tax payable on its activities of making loans to members, and investing surplus funds, as these are not classified as a trade. However, corporation tax is payable on investment income.

As a result of the limited activities of the Credit Union from which profits are chargeable to corporation tax, it is unlikely that deferred tax will arise.

**Operating lease commitments and dilapidation provision**

Rentals paid under operating leases are charged to the Revenue Account on a straight line basis over the period of the lease. On vacating the property the Credit Union is required to perform dilapidation repairs and restore the property to agreed standards. The dilapidation provision included in Other Payables (Note 14) is based on estimates of repair and restoration costs at a future date. Therefore, uncertainty exists regarding both the timing and amount of the provision. The amount represents the best estimate of the directors.

**LONDON PLUS CREDIT UNION LIMITED**

Notes to the Financial Statements for the year ended 30 September 2023 (continued)

**2 Accounting policies (cont.)****Tangible fixed assets**

Tangible fixed assets comprises items of property, plant and equipment, which are stated at cost, less accumulated depreciation and any accumulated impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the asset.

Depreciation is provided to write off the cost of each item of property, plant and equipment, less its estimated residual value, on a straight line basis over its estimated useful life. The categories of property, plant and equipment are depreciated as follows:

Printers	4 years
Computers and equipment	3 years

**Cash and cash equivalents**

Cash and cash equivalents comprise cash on hand and with the Bank of England and loans and advances to banks (i.e. cash deposited with banks) with maturity of less than or equal to three months.

**Deferred grants and funding / revenue contributions**

Deferred grants in respect of capital expenditure are credited to the income and expenditure account over the estimated useful life of the relevant fixed assets. Deferred grants and funding in respect of revenue items are credited to the income and expenditure account over the period to which they relate or to match the relevant expenditure. The grants / funding shown in the balance sheet represent the grants / funding receivable to date less the amount so far credited to the income and expenditure account.

**Financial assets – loans and advances to members**

Loans to members are financial assets with fixed or determinable payments. Loans are made to members for provident or productive purposes on such security (or without security) and terms as the rules of the Credit Union provide. Loans are recognised when cash is advanced to members and measured at amortised cost using the effective interest method.

Loans are derecognised when the right to receive cash flows from the asset have expired, usually when all amounts outstanding have been repaid by the member.

**Impairment of financial assets**

The Credit Union assesses, at each balance sheet date, if there is objective evidence that any of its loans to members are impaired. The loans are assessed collectively in groups that share similar credit risk characteristics, because no loan is individually significant. In addition, if, during the course of the year, there is objective evidence that any individual loan is impaired, a specific loss will be recognised.

Any impairment losses are recognised in the revenue account, as the difference between the carrying value of the loan and the net present value of the expected cash flows.

**Financial liabilities – subscribed capital**

Members' shareholdings in the Credit Union are redeemable and therefore are classified as financial liabilities, and described as subscribed capital. They are initially recognised at the amount of cash deposited and subsequently measured at amortised cost.

**Employee benefits**

Defined contribution pension schemes: The amounts charged as expenditure for the defined contribution plan are the contributions payable by the Credit Union for the relevant period.

Other employee benefits: Other short and long term employee benefits, including holiday pay, are recognised as an expense over the period they are earned.

**Reserves**

Retained earnings are the accumulated surpluses to date that have not been declared as dividends returnable to members.

## LONDON PLUS CREDIT UNION LIMITED

Notes to the Financial Statements for the year ended 30 September 2023 (continued)

**3 Use of estimates and judgements**

The preparation of financial statements requires the use of certain accounting estimates. It also requires the Directors to exercise judgement in applying the Credit Union's accounting policies. The areas requiring a higher degree of judgement, or complexity, and areas where assumptions or estimates are most significant to the financial statements, are disclosed below:

**Impairment losses on loans to members**

Impaired losses are stated after specifically reviewing all loans in arrears. The criterion used to determine an impairment is whether the loan will be repaid within the term of the loan based upon the current regular pattern of repayments.

<b>4 Loan interest receivable and similar income</b>	<b>2023</b>	<b>2022</b>
	£	£
Loan interest receivable from members	388,470	392,634
Bank interest receivable from cash and liquid deposits	45,209	10,279
<b>Total loan interest receivable and similar income</b>	<b>433,679</b>	<b>402,913</b>

**5 Interest expense**

Interest expense is the dividend paid to members for the prior year. The dividend is formally proposed by the Directors after the year end and is confirmed at the following AGM. As a result it does not represent a liability at the balance sheet date.

	<b>2023</b>	<b>2022</b>
	£	£
Dividend paid during the year	6,551	3,616
Dividend rate	0.25%	0.15%
Dividend proposed, but not recognised	8,225	7,112
Dividend rate	0.25%	0.25%

<b>6 Fees and commissions receivable</b>	<b>2023</b>	<b>2022</b>
	£	£
Membership fees	2,335	3,645
Service charge	11,360	11,519
Other fees and commission	16,673	15,556
<b>Total fees and commissions receivable</b>	<b>30,368</b>	<b>30,720</b>

<b>7 Other Income</b>	<b>2023</b>	<b>2022</b>
	£	£
Grants and deferred income	2,625	3,650
Sundry income	39	0
Service contracts	19,420	19,420
	<b>22,084</b>	<b>23,070</b>

<b>8 Expenses</b>	<b>Note</b>	<b>2023</b>	<b>2022</b>
		£	£
Administrative expenses	8a	341,357	320,667
Depreciation and amortisation	11	7,146	7,251
Other operating expenses	8b	56,822	46,162
		<b>405,325</b>	<b>374,080</b>

## LONDON PLUS CREDIT UNION LIMITED

Notes to the Financial Statements for the year ended 30 September 2023 (continued)

8a Administrative Expenses	Note	2023 £	2022 £
Employment costs	9b	251,863	242,577
Training and Conference		2,272	3,236
Advertising and other costs		14,162	17,758
Other staff expenses		1,467	785
Auditors remuneration	8c	4,200	3,540
Telephone		3,059	2,581
Computer maintenance		18,533	14,821
Legal and Professional		3,800	3,600
General expenses		2,941	2,218
Printing, Postage and Stationery		5,192	4,262
Other insurances		1,809	754
Credit check fees		10,899	13,447
Debt recovery costs		0	495
Loan system fees		12,838	2,125
Online banking fees		8,322	8,468
<b>Total Administrative Expenses</b>		<b>341,357</b>	<b>320,667</b>
<b>8b Other Operating Expenses</b>		<b>2023</b>	<b>2022</b>
<b>Cost of occupying offices (excluding depreciation)</b>		<b>£</b>	<b>£</b>
Rent, Rates and Room Hire		38,500	27,598
Dilapidation provision		0	0
Waste		597	738
Repairs and Maintenance		3,178	1,561
Heating and Lighting		5,530	3,255
Other occupancy costs		2,106	2,062
		49,911	35,214
<b>Regulatory and financial management costs</b>			
Financial Conduct Authority, Prudential Regulation Authority Fees and FSCS Levy		1,103	739
National Body Dues		3,120	7,521
Fidelity Insurance		2,688	2,688
		6,911	10,948
<b>Total Other operating Expenses</b>		<b>56,822</b>	<b>46,162</b>
<b>8c Auditors remuneration</b>			
The Credit Union voluntarily presents an analysis of its auditors' remuneration in accordance with Companies (Disclosure of Auditor Remuneration and Liability Limitation Agreements) Regulations 2008.			
		2023	2022
		£	£
Fees payable for the audit of the Credit Union's annual accounts		4,110	3,450
Fees payable to the Credit Union's Auditor for other services:			
Services relating to taxation		90	90
<b>Total Auditors remuneration</b>		<b>4,200</b>	<b>3,540</b>



## LONDON PLUS CREDIT UNION LIMITED

Notes to the Financial Statements for the year ended 30 September 2023 (continued)

**9 Employees and employment costs**

<b>9a Number of employees</b>	<b>2023</b>	<b>2022</b>
The average monthly number of employees during the year were:	Number	Number
Office staff	<u>9</u>	<u>8</u>

<b>9b Employment costs</b>	<b>2023</b>	<b>2022</b>
	£	£
Wages and salaries	228,637	218,116
Social security costs	14,373	15,331
Payments to defined contribution pension schemes	8,853	9,130
<b>Total employment costs</b>	<u><b>251,863</b></u>	<u><b>242,577</b></u>

**9c Key Management and Directors remuneration**

The Directors of the Credit Union are all unpaid volunteers. The key management team for the Credit Union includes the chief executive officer and two senior staff.

	<b>2023</b>	<b>2022</b>
	£	£
Wages, salaries and social security costs	129,594	145,858
Payments to defined contribution pension schemes	5,321	6,084
<b>Total key management personnel compensation</b>	<u><b>134,915</b></u>	<u><b>151,942</b></u>

**10 Taxation****10a Recognised in the Revenue Account**

The taxation charge for the year, based on the small profits rate of Corporation Tax of 19% (2022 19%) comprised:

	<b>Note</b>	<b>2023</b>	<b>2022</b>
		£	£
Current tax			
UK Corporation tax	10b	8,628	1,953
<b>Total current tax and total taxation expense recognised in the Revenue Account</b>		<u><b>8,628</b></u>	<u><b>1,953</b></u>

**10b Reconciliation of taxation expense**

The Credit Union is not liable to corporation tax payable on its activities of making loans to members, and investing surplus funds, as these are not classified as a trade. However, corporation tax is payable on investment income. As a result, tax charge for the year differs from the standard rate of corporation tax. The differences are explained below:

	<b>2023</b>	<b>2022</b>
	£	£
Surplus Before Taxation	<u>30,412</u>	<u>27,251</u>
Surplus before taxation multiplied by small profits rate of corporation tax in the UK of 19% (2022 19%)	5,778	5,178
Effects of:		
Non-taxable surplus/(deficit) on transactions with members	<u>2,850</u>	<u>(3,225)</u>
<b>Total tax charge for the year</b>	<u><b>8,628</b></u>	<u><b>1,953</b></u>

## LONDON PLUS CREDIT UNION LIMITED

Notes to the Financial Statements for the year ended 30 September 2023 (continued)

**11 Tangible Fixed Assets**

Tangible Fixed Assets comprise the following property, plant and equipment:

	Computers and equipment	Printers	Total
Cost	£	£	
As at 1 October 2022	42,705	9,988	52,693
Additions	3,696	0	3,696
Disposals	0	0	0
<b>As at 30 September 2023</b>	<b>46,401</b>	<b>9,988</b>	<b>56,389</b>
<b>Depreciation</b>			
As at 1 October 2022	36,891	9,888	46,779
Charge for the year	7,046	100	7,146
Charge on disposal	0	0	0
<b>As at 30 September 2023</b>	<b>43,937</b>	<b>9,988</b>	<b>53,925</b>
<b>Net Book Value</b>			
<b>As at 30 September 2023</b>	<b>2,464</b>	<b>0</b>	<b>2,464</b>
As at 30 September 2022	5,814	100	5,914

**12 Loans and advances to members**

<b>12a Loans and advances to members</b>	Note	2023	2022
		£	£
As at 1 October 2022		1,578,476	1,525,916
Advanced during the year		1,946,695	1,762,824
Interest receivable		388,470	392,634
Repaid during the year		(2,160,332)	(2,093,328)
<b>Gross loans and advances to members</b>	12b	<b>1,753,309</b>	<b>1,588,046</b>
Impairment losses:			
Individual financial assets	12b, 12e	(29,587)	(9,570)
Groups of financial assets	12d	(271,039)	(265,554)
	12c	(300,626)	(275,124)
<b>As at 30 September 2023</b>		<b>1,452,683</b>	<b>1,312,922</b>
<b>12b Memorandum - Total loan assets regulatory purposes</b>	Note	2023	2022
		£	£
Gross loans and advances to members		1,753,309	1,588,046
Impairment of individual financial assets		(29,587)	(9,570)
<b>Total loan assets for regulatory purposes</b>	15b	<b>1,723,722</b>	<b>1,578,476</b>

## LONDON PLUS CREDIT UNION LIMITED

Notes to the Financial Statements for the year ended 30 September 2023 (continued)

**12c Credit risk disclosures**

The Credit Union does not offer mortgages and as a result all loans to members are unsecured, except where there are restrictions on the extent to which borrowers may withdraw their savings whilst loans are outstanding.

The carrying amount of the loans to members represents the Credit Union's maximum exposure to credit risk. The following table provides information on the credit quality of loan repayments. Where loans are not impaired it is expected that the amounts repayable will be received in full.

	2023		2022	
	Amount	Proportion	Amount	Proportion
<b>Not impaired:</b>				
Neither past due nor impaired	558,333	31.84%	473,748	29.83%
Up to 3 months past due	869,081	49.57%	820,520	51.67%
Between 3 and 6 months past due	0	0.00%	0	0.00%
Between 6 and 9 months past due	0	0.00%	0	0.00%
Between 9 months and 1 year past due	0	0.00%	0	0.00%
Over 1 year past due	0	0.00%	0	0.00%
<b>Sub-total: loans not impaired</b>	<b>1,427,414</b>	<b>81.41%</b>	<b>1,294,268</b>	<b>81.50%</b>
<b>Individually impaired:</b>				
Not yet past due, but impaired	0	0.00%	0	0.00%
Up to 3 months past due	19,413	1.11%	17,148	1.08%
Between 3 and 6 months past due	31,296	1.78%	26,117	1.64%
Between 6 and 9 months past due	21,378	1.22%	17,138	1.08%
Between 9 months and 1 year past due	18,243	1.04%	19,652	1.24%
Over 1 year past due	235,565	13.44%	213,723	13.46%
<b>Total loans</b>	<b>1,753,309</b>	<b>18.59%</b>	<b>1,588,046</b>	<b>18.50%</b>
<b>Impairment allowance</b>	<b>(300,626)</b>		<b>(275,124)</b>	
<b>Total carrying value</b>	<b>1,452,683</b>		<b>1,312,922</b>	

Factors that are considered in determining whether loans are impaired are discussed in note 3.

<b>12d Allowance account for impairment losses</b>	<b>Note</b>	<b>2023</b>	<b>2022</b>
		£	£
As at 1 October 2022		265,554	235,307
Allowance for losses made during the year		5,485	30,247
<b>Increase in allowance during the year</b>	<b>12e</b>	<b>5,485</b>	<b>30,247</b>
<b>As at 30 September 2023</b>		<b>271,039</b>	<b>265,554</b>
<b>12e Impairment losses recognised for the year</b>		<b>2023</b>	<b>2022</b>
		£	£
Impairment of individual financial assets		29,587	9,570
Increase in impairment allowances during the year		5,485	30,247
		<b>35,072</b>	<b>39,817</b>
Reversal of impairment where debts recovered		(1,100)	(1,514)
<b>Total impairment losses recognised for the year</b>		<b>33,972</b>	<b>38,303</b>

## LONDON PLUS CREDIT UNION LIMITED

Notes to the Financial Statements for the year ended 30 September 2023 (continued)

13 Subscribed capital - financial liabilities	2023	2022
	£	£
As at 1 October 2022	3,266,015	3,079,453
Received during the year	7,516,184	7,191,617
Dividends paid during the year	6,551	3,616
Repaid during the year	<u>(7,474,798)</u>	<u>(7,008,671)</u>
<b>As at 30 September 2023</b>	<b><u>3,313,952</u></b>	<b><u>3,266,015</u></b>

Deposits from members are made by way of subscription for shares. The balance includes deposits made by juvenile members - £19,864 (2022 £16,861).

14 Other payables	2023	2022
	£	£
UK Corporation tax	8,590	1,953
Accruals and deferred income	32,415	36,023
Dilapidation provision	15,000	15,000
Loan Guarantee Fund	<u>12,840</u>	<u>13,825</u>
	<b><u>68,845</u></b>	<b><u>66,801</u></b>

## 15 Additional financial instruments disclosures

## 15a Financial risk management

The Credit Union manages its subscribed capital and loans to members so that it earns income from the margin between interest receivable and interest payable.

The main financial risks arising from the Credit Union's activities are credit risk, liquidity risk and interest rate risk. The board reviews and agrees policies for managing each of these risks, which are summarised below.

**Credit risk:** Credit risk is the risk that a borrower will default on their contractual obligations relating to repayments to the Credit Union, resulting in financial loss to the Credit Union. In order to manage the risk the Board approves the Credit Union's lending policy, and all changes to it. All loan applications are assessed with reference to the lending policy in force at the time. Subsequently loans are regularly reviewed for any factors that may indicate that the likelihood of payment has changed. The Credit Union also monitors its banking arrangements closely in light of the current banking situation.

**Liquidity risk:** The Credit Union's policy is to maintain sufficient funds in liquid form at all times to ensure that it meets its liabilities as they fall due. The objective of the Credit Union's liquidity policy is to smooth the mismatches between maturing assets and liabilities and to provide a degree of protection against any unexpected developments that may arise. Note 2 provides further details about the impact of the maturity mismatch on the going concern status of the Credit Union.

**Market risk:** Market risk is generally comprised of interest rate risk, currency risk and other price risk. The Credit Union conducts all its transactions in sterling and does not deal in derivatives or commodity markets. Therefore the Credit Union is not exposed to any form of *currency risk* or *other price risk*.

**Interest rate risk:** The Credit Union's main interest rate risk arises from differences between the interest rate exposures on the receivables and payables that form an integral part of a credit union's operations. The Credit Union considers rates of interest receivable when deciding on the dividend rate payable on subscribed capital. The Credit Union does not use interest rate options to hedge its own positions.

## LONDON PLUS CREDIT UNION LIMITED

Notes to the Financial Statements for the year ended 30 September 2023 (continued)

**15b Interest rate risk disclosures**

The following table shows the average interest rates applicable to relevant financial assets and financial liabilities.

	2023		2020	
	Amount	Average Interest Rate	Amount	Average Interest Rate
Financial assets	£	%	£	%
Loans to members	1,723,722	23.53%	1,578,476	23.98%

The interest rates applicable to loans to members are fixed and range from 4.79% to 36% per annum.

**15c Liquidity risk disclosures**

Excluding short-term other payables, as noted on the balance sheet, the Credit Union's financial liabilities, the subscribed capital, are repayable on demand.

**15d Fair value of financial instruments**

The Credit Union does not hold any financial instruments at fair value.

**16 Cash and cash equivalents**

	2023	2022
	£	£
Loans and advances to banks	2,182,347	2,260,836
Less: amounts maturing after three months	(416,466)	(557,913)
<b>Total cash and cash equivalents</b>	<b>1,765,881</b>	<b>1,702,923</b>

**17 Post balance sheet events**

There are no material events after the balance sheet date to disclose.

**18 Contingent liabilities**

The Credit Union participates in the Financial Services Compensation Scheme (FSCS) and therefore has a contingent liability, which cannot be quantified, in respect of contributions to the FSCS, as required by the Financial Services and Markets Act 2000. The Financial Conduct Authority (FCA) has provided details of how the calculation of next year's contribution towards the FSCS will be calculated and full provision has been included for this liability. However this is subject to future changes in interest rates and levels of deposits held by UK deposit takers. Therefore there is inherent uncertainty regarding the totality of the levy that the Credit Union will have to pay.

**19 Related Party Transactions**

During the year, 1 member of the board, staff or volunteers and none of their close family members, had or were issued with loans with the Credit Union (2022 - 3 members). These loans were approved on the same basis as loans to other members of the Credit Union. None of the directors, staff, volunteers and close family members have preferential terms on loans.

**20 Non-audit services**

In common with many other Credit Unions of our size and nature we use our auditors to prepare and submit returns to the tax authorities and assist us with the preparation of the financial statements.

## LONDON PLUS CREDIT UNION LIMITED

Notes to the Financial Statements for the year ended 30 September 2023 (continued)

**21 Leasing Agreements**

	<b>2023</b>	<b>2022</b>
Minimum lease payments under non-cancellable operating leases fall due as follows:	£	£
Within one year	18,000	16,000
Between one and five years	18,000	0
	<u><b>36,000</b></u>	<u><b>16,000</b></u>

**22 Financial Commitments**

	<b>2023</b>	<b>2022</b>
	£	£
Contracted but not provided for in the financial statements	36,000	16,000
	<u><b>36,000</b></u>	<u><b>16,000</b></u>