

# LONDON PLUS CREDIT UNION LTD

## AGM NOTICE AND AGENDA



Please join us at our **virtual**  
Annual General Meeting on  
**Thursday 12<sup>th</sup> February 2026 at 6pm.**  
Please register for the event online  
in advance at [londonpluscu.co.uk/agm](https://londonpluscu.co.uk/agm)

### AGM Agenda

- Welcome by the Chair
- Verification of attendance numbers and apologies
- Approval of Minutes of the last AGM
- Matters Arising
- Director Reports
  - Credit Committee
  - Audit Committee
  - Board of Directors
  - Treasurer
- Dividend Proposal
- Report of the Auditors
- Appointment of Auditors
- Board Elections
  - Board of Directors
  - Audit Committee
  - Credit Committee
- Chief Executive Report
- Future Plans
- Any other business

### STATEMENTS

We issue dividends and pay them into members' accounts without deducting income tax. Please let us know if you need a Dividend Tax certificate for your tax return.

To reduce costs and help the environment, your statement is available online. You can view your account at [www.londonpluscu.co.uk](https://www.londonpluscu.co.uk) or using our mobile app. If you would like us to send you a paper statement by post, please email us at [memberservices@londonpluscu.co.uk](mailto:memberservices@londonpluscu.co.uk) or call us on 020 741 2620

### Social Impact Report

We have created a social impact report to measure, document, and communicate the effect of our activities.

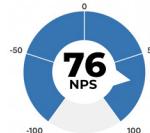


This report provides insights into the financial challenges our members face and the positive impact we have made with products and services, designed with our members in mind.

Please download a copy of this full report at [londonpluscu.co.uk/sir](https://londonpluscu.co.uk/sir)

We will ask members attending the AGM to approve the Board's recommendation to pay a dividend of 0.25%. You can obtain our latest audited financial statements and our accounts from previous years by visiting [www.londonpluscu.co.uk](https://www.londonpluscu.co.uk) and clicking on Notices and Accounts under the "About us" tab.

### Net Promoter Score



Our Net Promoter Score of 71 reflects the valuable, member focussed service London Plus provides. It measures the likelihood that a member would recommend us to another person, demonstrating the member's satisfaction with our service.

For comparison, the average financial industry standard score is 32

### PROTECTING YOUR MONEY

With this notice, we have enclosed important information about the Financial Services Compensation Scheme (FSCS) and how this protects your savings with us.

